#### How do I contact the teacher?

- You should start by emailing teachers@thedancecompanytrinity.com. For a meeting you will need to schedule a private lesson. Our teachers teach with us as a part time (and 2nd job) as well as have families to care for at home. We value and respect their time and privacy. Please do not contact them via their personal phone or social media with questions or "dance talk".

### How do I change classes?

- Please come to the front desk, email or call to change any classes.

### How do I register?

- You can log onto your parent portal (or create one) https://dancestudio-pro.com/online/innovativestudiostrinity (top corner of our main website for reference) or simply contact our office via phone (727-807-7810) or email (info@thedancecompanytrinity.com)

### What are the available dance styles/classes?

- The Dance Company Trinity offers a variety of dance styles including ballet, jazz, tap, contemporary, hip-hop, contemporary, modern, lyrical, <u>Relative Motion</u>, <u>Progressing Ballet Technique</u>, Leaps & Turns, and a boys' class.

### What is the age range for each class?

- Classes are available for students of all ages, starting from toddlers to adults. Age ranges for each class are specified in the class descriptions.

### What qualifications do the instructors have?

- Our instructors are highly trained professionals with extensive experience in their respective dance styles. They have undergone rigorous training and hold certifications in dance instruction. Yo u can see each of our instructor's credentials on our <u>Instructors Page</u>.

## What is the class schedule, and how often do classes meet?

- The class schedule varies depending on the age group and dance style. Classes typically meet once a week. Ballet classes are suggested twice a week.

#### What is the dress code for classes?

- The dress code includes attire that allows for movement and proper dance shoes depending on the style. Specific dress code details are listed with each class description.

### Are there any performance opportunities or recitals?

- Yes, The Dance Company Trinity hosts annual recitals and various performance opportunities throughout the year to showcase students' talents and progress. All students will be able to join our Holiday Showcase at Old McMickeys Farm and our annual May Recital.

### What are the fees and payment options?

- Tuition is on our schedule, based on a weekly hour schedule with monthly tuition. Payments are due on the 5th of each month by cash, check, or the parent portal.

### How are students grouped into classes?

- Students are grouped based on age, skill level, and experience to ensure appropriate placement and optimal learning opportunities.

# What is the studio's approach to discipline and behavior management?

- Our studio maintains a positive and nurturing environment where respect, discipline, and teamwork are emphasized. We handle issues immediately within the classroom setting, and will involve parents if necessary

## Are there any additional requirements, such as costumes or shoes?

- Costumes and specific dance shoes may be required for recitals. Details regarding costume requirements and fees for recital will be available in January.

## What is the studio's communication policy for updates and announcements?

- We communicate updates and announcements via email, our website, social media channels, and posted notices at the studio. We also email and text urgent information. Parents are encouraged to regularly check these channels for important information.

## How does the studio ensure the safety and well-being of students?

- The safety and well-being of our students are our top priorities. We maintain a clean and safe studio environment, adhere to safety protocols during classes, and have trained staff to handle emergencies.

### Are there opportunities for student progression or advancement?

- Yes, we offer opportunities for student progression through our leveled classes, workshops, conventions, master classes, and other opportunities adding classes. We also have auditions for performance and competition experiences. Students are encouraged to set goals and work towards achieving them with the guidance of our instructors.

## Can parents observe classes, and if so, what are the guidelines?

- With the building design, our lobby and waiting areas are limited in order to take advantage of as much instruction space as possible. Because of this limited observation, we offer quarterly parent observation and participation classes where parents can enjoy a full experience and understand our pedagogy and curriculum first hand.

### What is your attendance and make up policy?

- We understand that students may occasionally miss classes due to illness or other commitments. Students may join another class at their level or a lower level of their genre within 2 weeks of the absence. A total of 5 makeups a year available.

### Is there a trial or introductory class available?

- Yes, we offer trial or introductory classes for new students to experience our studio and determine if it's the right fit for them. Check out all of our options on our <u>trial page</u>.

## What is the studio's approach to fostering a positive and inclusive environment for all students?

- We believe in creating a supportive and inclusive community where every student feels valued and respected. Our instructors promote teamwork, encouragement, and mutual respect among students to foster a positive learning environment. When it comes to our classes, we keep all competition and performance classes separate so that no one feels left out. We combine our training classes such as Relative Motion, PBT, and Modern for inclusivity. Technique classes such as ballet and jazz are separated by technical skills as outlined in our curriculum.

### What is your cancellation policy?

Based on our 30 day cancellation policy, you will need to email a cancellation notice, 30 days prior. If your cancellation is immediate, 30 days of tuition will still incur.